



Lewisham
Clinical Commissioning Group



More GP appointments in Lewisham

7 days a week
8am-8pm

GP Extended Access Service



About the GP Extended Access Service

There are now more appointments with GPs available in Lewisham, making it easier for you to get an appointment at a time that suits you, including evenings and weekends.

When are these appointments available?

Appointments are available from **8am–8pm, 7 days a week**, including **bank holidays**. Appointments must be booked in advance.

Who can access these appointments?

Anyone registered with a GP practice in Lewisham.



How do I book an appointment?

Contact your GP practice in the usual way to request an appointment. If there is no appointment available at your practice, they may offer you an appointment with the GP Extended Access Service, if this is right for you.

If your practice is closed and you need a GP, please contact the out-of-hours service SELDOC on **020 8693 9066** or NHS **111**. They will also be able to book an appointment for you with the GP Extended Access Service. Please note that your consent will be required in order for an appointment to be booked for you.

For further information or how to book an appointment online please visit **www.onehealthlewisham.co.uk/gpea** or ask at your GP practice.

If urgent care is required please call '**111**' for further advice. If your need is life threatening, please go to A&E or call **999**.

For support with the management of minor ailments, please contact your local pharmacist or visit the NHS Choices website **www.nhs.uk** or Health Help Now **www.healthhelpnow-nhs.net**.

Can I book a nurse appointment?

Yes. Contact your GP practice in the usual way to request an appointment. If there is no appointment available at your practice, they may offer you an appointment with the GP Extended Access Service.



Will I see my own GP and/or nurse?

You will be seen by experienced Lewisham GPs and nurses, but it is unlikely that you will be seen by your own GP or nurse. If you would prefer to see your usual GP or practice nurse, please book an appointment with your usual practice during their normal opening hours.

Will the GP I see have access to my medical record during my appointment?

Your medical record will, with your consent, be available to the GP that sees you, to ensure that they have the information they need to give you the best possible care.

Notes of your appointment will be sent back to your own GP practice electronically to ensure that your record is up-to-date. An appointment with this service will be just like an appointment at your own GP practice. Further information about how we use your medical record is available at www.onehealthlewisham.co.uk/fair-processing-notice

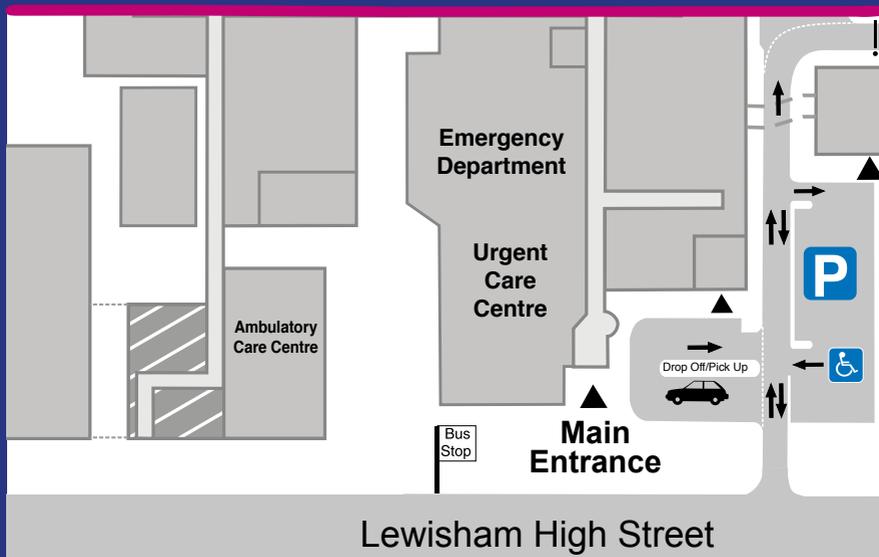
How do I cancel an appointment?

If you need to cancel an appointment, please call **020 8333 3407** and leave a message stating your name and the time and date of your appointment with the GP Extended Access Service.

Where do I go for my appointment?

The service is located at **University Hospital Lewisham, Lewisham High Street, London, SE13 6LH.**

Getting to Lewisham Hospital



By bus

A number of buses stop outside or close to the hospital, including: 47, 54, 75, 122, 136, 185, 199, 208, 284, 484 and P4.

By train

Ladywell Station is a 5-10 minute walk from the hospital. Lewisham, Catford, and Catford Bridge stations are all approximately 1 mile from the hospital.

By car

There is limited parking at the hospital, and you should allow plenty of time to find a parking space. If you have a sat nav, you can enter the postcode SE13 6LH.

By bike

There are a number of covered cycle racks at the hospital.



One Health Lewisham GP Federation

The GP Extended Access Service is provided by One Health Lewisham. One Health Lewisham is wholly owned by the GP practices in the borough of Lewisham, working together on behalf of practices, patients, and staff to deliver safe, effective and responsive healthcare services.

www.onehealthlewisham.co.uk